Information Management: Enabling Requirements

Peter F Brown
Information Resources Management
European Parliament

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Different approaches to I.M.

- Data-centred
- Technology-centred
- Business-centred
- It’s nothing new!

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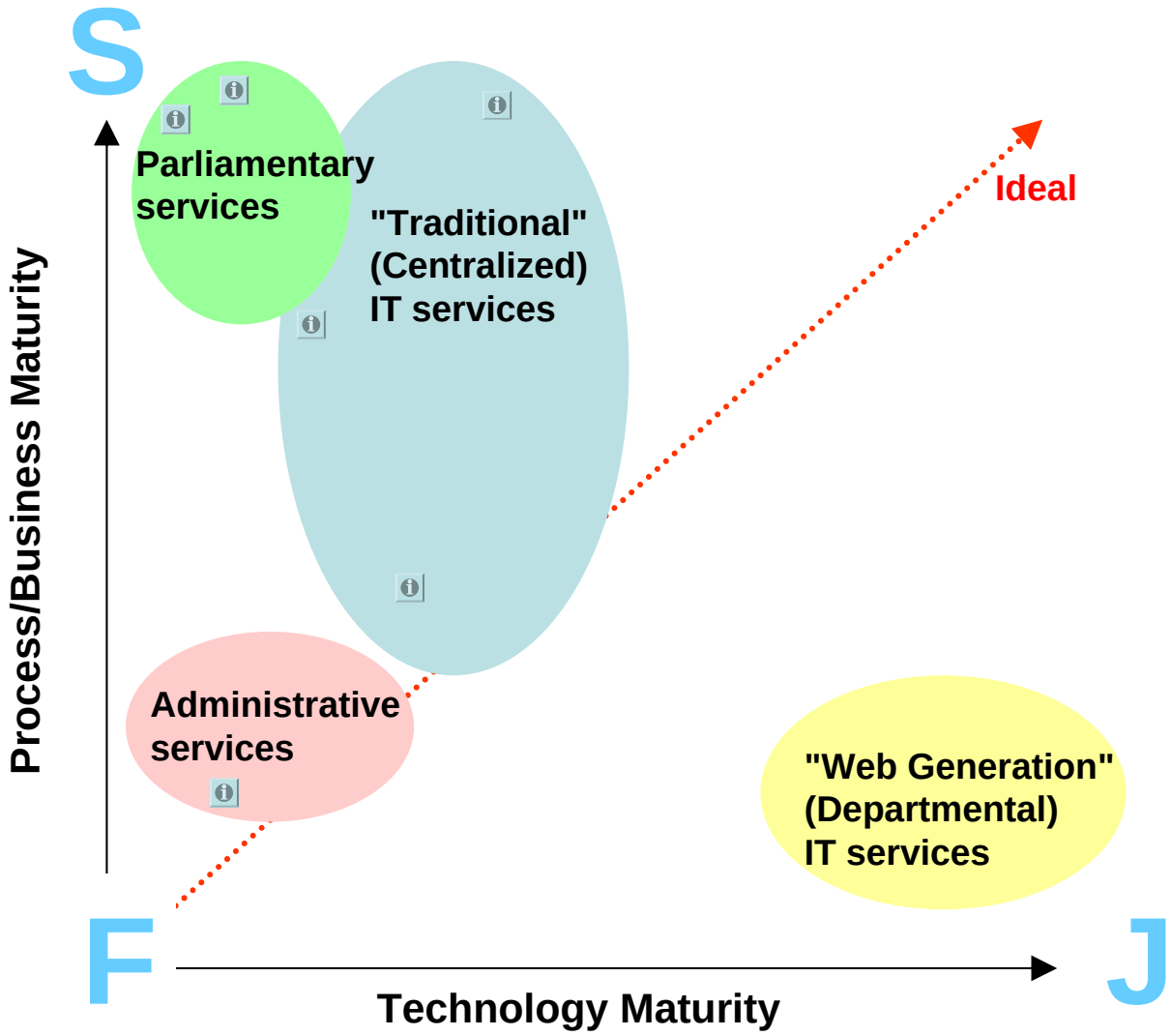
Capability Maturity Matrix - Reality



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Information is a distinct resource

- Give it an identity
  - Unique Identifiers
- Describe it formally
  - Structured metadata
- Organise it
  - Information resources management
- Invest in it
  - Allocate specific resources to information management (not just IT)

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Assign Responsibilities

- Ownership
  - By “business” area not by technology
- Management
  - Organisational infrastructure distinct from specific information systems
- Usage
  - Determine who can use what, how, when

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Have an information strategy

- Think how information is used
- Discuss information use in all business areas

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Prioritize

- Ensure key information is always available to those who need it
- Have organisation leaders express their information needs clearly
- Ensure that information is available in predictable formats and closest to users' needs

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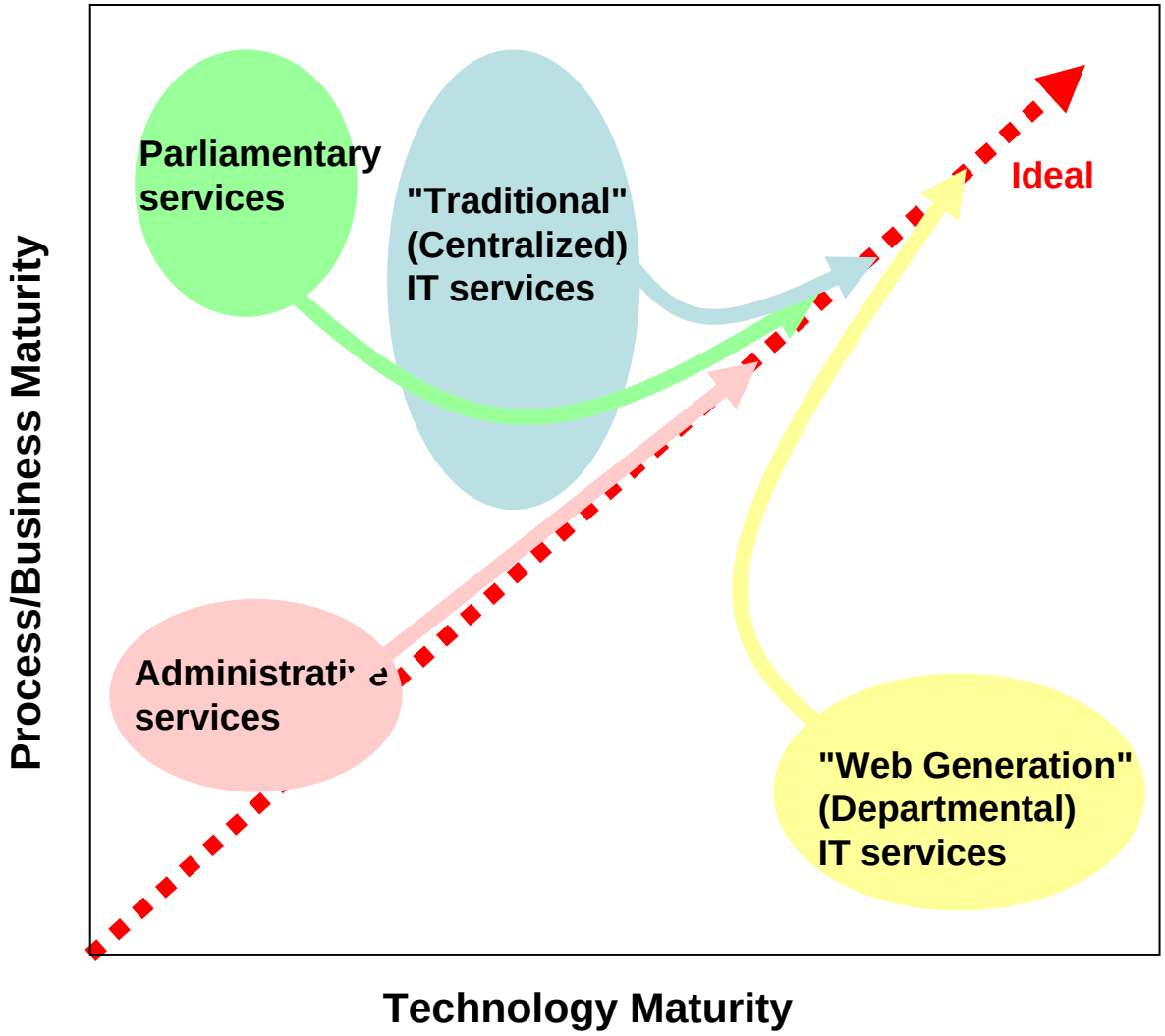
Capability Maturity Matrix - Ideal



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Information Management: Strategies and Tools

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